

ImpactText Toll Free Text Enabled 800 Numbers

QUICK &
RESPONSIVE

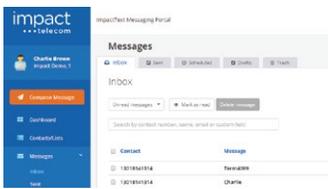
SEND AND RECEIVE TEXT MESSAGES USING TOLL FREE NUMBERS

Toll free numbers are a part of every business identity. Businesses invest valuable time, energy, and money into building their brands, so why should they use a different number to communicate with their customers? ImpactText Toll Free enables text communication directly on 800 numbers--so businesses have access to quick, easy, and responsive communication.

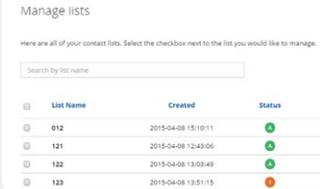
- Use existing toll free numbers for text and voice service - texts will appear in the ImpactText portal or mobile device.
- Maintain the link to the business - no unrecognizable short codes or long codes!
- Businesses can send individual messages to customers or prospects at once.
- No costly equipment required - service setup is fast and easy!

HOW DOES IT WORK?

1 Log in to the ImpactText portal



2 Upload and manage contacts



3 Compose and schedule messages



4 View reports and statistics



Did you know we also offer SMS enabled DiDs and we can also text enable existing DiDs!

COMMUNICATION WITH CUSTOMERS AND PROSPECTS IS EASY!

ImpactText Toll Free facilitates text communications, making it easy to receive, read, reply to text messages resulting in cost cutting and time savings. Businesses can now implement two-way communications with customers, vendors and everyone else:

Business sends texts

You can confirm an appointment, order, or reservation, alert customers that their order is ready, or send other important information without having to spend valuable time on the phone.

Doctor's office:
Appt. reminder:
Dr. Smith on Wed. at 3pm.
Text YES to confirm.

Customers send texts

Your customers have the power to make or confirm a reservation, place an order, or schedule an appointment right at their fingertips.

Customer:
I want to schedule
my service appt.
at 3pm?

Customer:
I want to schedule my service
appt. at 3pm?

Business:
3pm is available. See you then.

SEND TEXTS: Particularly useful for businesses to confirm appointments, orders, reservations, issue alerts, or send other time-critical notifications without spending valuable time on the phone.

RECEIVE TEXTS: Customers have the power to make or confirm reservations, place orders, or schedule appointments.

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✓ IMPROVE YOUR MARKETING AND SALES WITH ORDER-BY-TEXT

Businesses can share this forward-thinking means of communication on marketing materials, easily integrating text messaging into campaigns. The best part is texting:

✓ Offers **PRECISE** and **CLEAR** information

There's no room for miscommunication with SMS, even with complicated orders or information, because texts are sent directly from the customer to the business.

EXAMPLE:

Customer: Can I make a reservation on Saturday for 10 people? 2 kids with high chairs and 1 peanut allergy.

Business: Thanks, reservation is confirmed.

🕒 Enables **INSTANT** communication

Customers are not left wondering whether an order was placed, or is ready for pickup, because texting allows businesses to confirm these things instantly.

EXAMPLE:

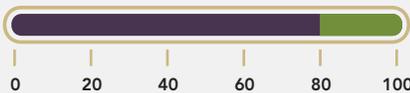
Customer: I'd like to place an order for 5 turkey/cheese sandwiches.

Business: Yes, order will be ready for pickup in 20 minutes. Text with any additional requests.

📞 Saves **TIME** and **MONEY**

No need to waste time on the phone when staff could be doing more business!

🏆 ImpactText is the fastest, most effective means of communication.



80% of cell phone owners use their phones to send or receive texts

Source: Pew Internet 2014

To learn more about ImpactText, visit www.impacttelecom.com.

Impact Telecom

Impact Telecom is a leader in the telecommunications market delivering flexible and effective solutions to carriers, businesses and homes. Dedicated to innovation, affordability and execution. Impact Telecom owns and operates a state-of-the-art Voice over IP network carrying billions of minutes and messages every month, including one of the largest implementations of an IP-based network connected to a nationwide Feature Group D (FGD) network.

Led by an experienced team of professionals, Impact is committed to delivering quality services at competitive rates. With decades of industry expertise throughout the organization, Impact has an understanding of the challenges customers face selecting a telecommunications provider. Impact Telecom focuses on customer service, technology innovation and operational efficiency.

INNOVATIVE SOLUTIONS. CUSTOMER SATISFACTION. MEANINGFUL SAVINGS.

Contact us to find out more about the value of our products and services.

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